

Consensus & Team Building (Academy Core)

Description:

This class introduces local government leaders to the basic skills needed to successfully resolve conflict and build consensus within a local government setting. Particular emphasis is placed on developing ways to improve the design of public processes to enhance community involvement and satisfaction. This class is highly interactive and involves analysis of real world examples as well as small group work built around hypothetical situations that will seem familiar to anyone who has served as a local government official.

Objectives:

- 1) Identify common conflicts facing local governments in Maryland
- 2) Identify several core principles of conflict resolution, management and prevention
- 3) Recognize common obstacles to building teams and consensus
- 4) Develop, through role-play and experiential learning, strategies for conflict management and building teams
- 5) Acquire awareness of subsequent training opportunities and conflict resolution resources.

Link to Prezi:

http://prezi.com/flwrj1m9wxde/?utm_campaign=share&utm_medium=copy&rc=ex0share